

Adviceline Operator



An Adviceline operator is a telephone Gateway role and you will not be expected to know it all! We provide all volunteers with training, which will help you to develop the skills you need to deliver an excellent level of service to clients.

Adviceline is the Citizens Advice national telephone service. You will become part of an internationally recognised organisation and given all the support and encouragement you need. And, best of all, you'll be helping hundreds of callers get the help and support they need.

We need more volunteers like you to help with the increasing demand for telephone advice!

For more information, or to apply to volunteer for this role, please email info@ruraldevoncab.org.uk