

Gateway Assessors



Every client that walks through our doors is entitled to what we call a 'Gateway Assessment'. Gateway Assessors help clients to get the right help in the fastest time possible. That might be self-help information, referral to a specialist organisation or an appointment with a CAB Adviser. As a Gateway Assessor you would:

- Greet clients and explain the gateway assessment process
- Explore clients problem(s) and situation
- Assess the risk/urgency or the client's issue
- Identify the next step that needs to be taken
- Summarise the content of the interview for the client
- Update the database, completing the gateway assessment screens

For more information, or to apply to volunteer for this role, please email info@ruraldevoncab.org.uk (Model used as client in picture)